Move Out Instructions

To make your upcoming transition a smooth one, please follow these instructions:

- <u>Plan Your Move:</u> Keys must be turned in no later than 12:00 NOON on your Lease End Date.
- <u>Check Your Online Portal</u>: Your Last Rental Installment will be credited to the month your Lease ends. Please check your Tenant Ledger in your <u>Online Portal</u> or contact us with your questions.
- Minimize Cleaning Charges: Use our Resident Cleaning Guidelines.
- <u>Request Maintenance Now</u>: Use your <u>Online Portal</u> to submit your maintenance requests.
- <u>Security Deposit Return</u>: Update the address in the resident portal under "Account Profile" to where you want your check to be mailed. Please read our <u>Security Deposit</u> FAQ.
- <u>Utilities</u>: Electric and Gas utilities must remain in your name until your *lease end date*.
- Change Your Address: Change postal mail address at: https://moversquide.usps.com/
- <u>Dispose of Waste Properly</u>: Use this website as a guide: https://www.tippecanoe.in.gov/recycle DO NOT PLACE ITEMS IN FRONT OR AROUND DUMPSTERS.
- Donate: Recycle gently used items to the Salvation Army or Goodwill.

Returning Your Keys:

- Come to the office from 9-5 Mon Fri or 11- 4 Saturday to check out OR
- To put your keys in our Drop Box, take the following steps:
 - SEAL your keys in a bag or envelope.
 - o INCLUDE:
 - NAME
 - BUILDING & APARTMENT NUMBER

Please feel free to contact us with any questions.

Thank you for choosing to live with us!

The Staff at Crestview Apartments